

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service




Month	January 26	Report date	31/01/26	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroval.org/security


SECTION 1: Activity this month.


Commentary	Report Type: Joint Patrol
03.01.2026 12:40:13 Type of Patrol Foot Patrol Locations County Oak Way	

Commentary	Report Type: Crime / Recovery
03.01.2026 17:47:01 Shops B&M Recovery £1 - £100 Details £60 worth of stolen items recovered at the above business location, no arrest was made.	

Find out more, including viewing other performance reports, at www.manorroval.org/rangers


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Commentary	Report Type: Anti-Social Driving
<p>04.01.2026 10:45:52</p> <p>Locations Crompton Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of dangerous/Antisocial Driving located at the above business location. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Crime / Recovery
<p>04.01.2026 12:51:36</p> <p>Shops Next Recovery £100 - £1000</p> <p>Details £290 worth of stolen items was recovered.</p> <p>While on patrol, we observed a unknown IC1 male, hastily exiting Next who then called informing us about the same unknown IC1 male who had taken a large quantity of clothing. After he tried to run and hide, we successfully made a stop recovered the goods, cautioned him and told him not to return.</p>	

Commentary	Report Type: Anti-Social Driving
<p>04.01.2026 19:18:01</p> <p>Locations Cobham Way Type Dangerous/Antisocial Driving</p> <p>Details Signs of dangerous/antisocial driving located at the following business location (Gatwick International Distribution Centre).</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


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Commentary	Report Type: Parking
<p>06.01.2026 12:51:35</p> <p>Locations James Watt Way Type Parking</p> <p>Details A fleet of vehicles identified at the above business location, what seems like a rental car company. Has been parked at the location mentioned for over 3 days.</p> <p>Escalated BID (Steve@manorroyal.org)</p>	


Commentary	Report Type: Graffiti
<p>07.01.2026 12:15:47</p> <p>Manor Royal Road</p> <p>Graffiti found on tennis table inside micro park, at the following location (Terrace).</p>	

Commentary	Report Type: Broken Signage
<p>07.01.2026 13:02:11</p> <p>London Road</p> <p>Broken banner located at the above business location(Front of the following business (Ibis Styles).</p>	

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Commentary	Report Type: Damaged Verges
<p>08.01.2026 11:39:00</p> <p>Kelvin Way</p> <p>whilst on patrol of Kelvin way more verges have been damaged. also on Faraday Road.</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	


Commentary	Report Type: Damaged Verges
<p>09.01.2026 10:19:22</p> <p>Metcalf Way</p> <p>whilst on a patrol verge damaged by trucks on the corner of Metcalf and county oak way outside dualit opposite Tesla.</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	

Commentary	Report Type: Damaged Verges
<p>09.01.2026 11:38:07</p> <p>Napier Way</p> <p>whilst on patrol the verges on Napier way. are badly damaged. emails sent to the maintenance team .</p>	




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Commentary	Report Type: Parking
<p>09.01.2026 11:44:20</p> <p>Napier Way</p> <p>whilst on patrol of Napier way a white van has 2 rear flat tyres this vehicle has been previously reported. via crackdown but with no luck as they say it's not abandoned.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Damaged Verges
<p>09.01.2026 12:08:59</p> <p>Priestley Way</p> <p>Whilst on patrol on Priestley way damaged verges on the corner next to the micro park..</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	


Commentary	Report Type: Damaged Verges
<p>09.01.2026 11:55:19</p> <p>Newton Road</p> <p>whilst on patrol on newton road more damaged verges, these have been reported months ago.</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	

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Commentary	Report Type: Crime
<p>09.01.2026 19:19:06</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details called by M&S security as they had a male and 2 females known to the area for theft, the male had items he had not paid for</p> <p>Shops M&S Recovery £1 - £100 value £16</p>	
Commentary	Report Type: Graffiti
<p>10.01.2026 11:09:24</p> <p>Locations Metcalf Way Type Anti social behaviour</p> <p>Details Graffiti found in places, inside park at the above location mentioned. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	
Commentary	Report Type: Street Cleanliness
<p>10.01.2026 12:12:35</p> <p>Locations James Watt Way Type Street cleanliness</p> <p>Details Rubbish located on pathway, at the above business location. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	

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Commentary	Report Type: Crime / Recovery
<p>10.01.2026 17:30:54 Shops Smyths Recovery £100 - £1000 Details At about 16.45 pm I received a call on the radio to attend the Smyths Toys. Upon my arrival, I was informed about a family from the travelling community who were still inside the store. In-store security explained he had serious concerns as the family were always trying to steal. While we were talking, one of the children from the community tried to walk out with a scooter inside the box. He was stopped but another kid then walked out with a large (Barbie doll). When challenged, they both started running.</p> <p>£290 of items were recovered</p>	

Commentary	Report Type: Graffiti
<p>11.01.2026 10:37:26 Woolborough Lane</p> <p>Graffiti</p> <p>Graffiti located in places at the above location mentioned.</p>	

Commentary	Report Type: Welfare
<p>13.01.2026 15:40:17 Locations London Road Type Welfare</p> <p>Details Whilst on car patrol we came across unknown IC4 male who was walking in the opposite direction on the dual carriageway. We turned around and went to assist. Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime / Recovery
<p>14.01.2026 13:44:59</p> <p>Shops Boots Recovery £1 - £100</p> <p>Details £40 stolen items recovered at the above business location. No arrest was made, no harm was done.</p>	

Find out more, including viewing other performance reports, at www.manorroyal.org/rangers


MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Joint Patrol
<p>14.01.2026 16:44:17</p> <p>Type of Patrol Foot Patrol</p> <p>Locations County Oak Retail Park</p> <p>Details Currently on on foot patrol with the following PCSO'S 44245/43595 at the above business location.</p>	


Commentary	Report Type: Crime
<p>16.01.2026 13:19:25 Locations County Oak Retail Park Type Crime</p> <p>Details whilst on patrol I went into Currys and they told me that they had a theft last night of gaming items, they also told me that they was going to other stores, boots then told of the same two individuals then went into boots I reviewed CCTV and they did serious items the male is known as Lewis Hutchison along with a female unknown name for her. I asked boots to report and I asked Curry's to call 101 and report as the male is prolific shop lifter. also whilst today I was finding this out Curry's called and said they have 2 well known shop lifters in store but did not get anything they had a vehicle white mini reg number px58fte some body cam footage of the males and car.</p>	

Commentary	Report Type: Crime
<p>16.01.2026 16:12:42</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details last night 15/01/26 male and female stole items from Currys boots and B&M Lewis Scott and Courtney Glass, I have asked the stores to report via 101.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	


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Commentary	Report Type: Street Cleanliness
<p>17.01.2026 09:59:28</p> <p>Metcalfe Way</p> <p>Damaged verges outside (Tesla) vehicle's parked on road, whilst charging.</p> <p>Escalated BID (Steve@manorroyal.org)</p>	


Commentary	Report Type: Street Cleanliness
<p>20.01.2026 11:02:42</p> <p>Rutherford Way</p> <p>Damaged verges</p>	

Commentary	Report Type: Parking
<p>20.01.2026 11:40:14</p> <p>Whittle Way</p> <p>Abandoned vehicles</p> <p>Vehicle has been located at the above location for over 2 months. Spoke to one of the businesses who also has concerns. They contracted the leasing company but still not yet picked up.</p>	

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Commentary	Report Type: Parking
<p>20.01.2026 11:48:00</p> <p>James Watt Way</p> <p>Long stay Caravan parked at the above location.</p>	

Commentary	Report Type: Parking
<p>20.01.2026 12:04:48</p> <p>Locations Cobham Way Type Parking</p> <p>Details Several vehicles park on the pavement at the above business location. Escalated BID (Steve@manorroyal.org)</p>	

Commentary	Report Type: Crime / Recovery
<p>20.01.2026 12:59:34</p> <p>Shops Boots Recovery £100 - £1000</p> <p>Details £100 worth of stolen items recovered at the above business location.</p>	

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Commentary	Report Type: Crime
<p>20.01.2026 15:11:45 Locations County Oak Retail Park</p> <p>Details Whilst on foot patrol at the above business location, we were observed an unknown IC4 male who we had stopped before. The IC4 male entered Next, so we informed the store security. The store security told us that the male in question had taken tags off two pairs of shoes. We stopped the unknown male with a detager / and a bank card in a female name. While on the phone to the police, the male ran into the London Road). Goods were recovered.</p>	

Commentary	Report Type: Broken Signage
<p>20.01.2026 15:53:44 Locations Woolborough Lane Details Sign post with sign attached found lying on the floor at the above business location mentioned. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	


Commentary	Report Type: Crime / Recovery
<p>21.01.2026 11:58:16 Shops Next Details £60 worth stolen items recovered at the above business location.</p>	

Commentary	Report Type: Crime
<p>22.01.2026 13:12:24 Locations County Oak Retail Park Type Crime</p> <p>Details called over the radio by TK MAX as they have 4 males from the travelling community in store, as I entered the store they immediately started questioning why I was in there. They then dumped a T shirt and went to Next. I informed the store to keep an eye out for them, at this time loss prevention was notified. The males then went into Costa and then left Next and made their way back into Tk max I informed the store to keep an eye out.</p>	

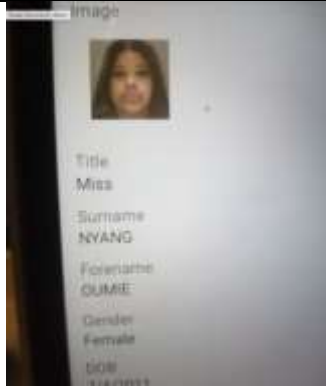
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Commentary	Report Type: Suspicious Behaviour
<p>23.01.2026 10:56:37 Locations County Oak Retail Park Details received a call from next saying that they have 2 travellers in store with empty bags selecting items, I replied saying to keep an eye out on them and to inform the police if they steal, I made my way into the car park got eyes on the 2 females in question, they made their way to a blue Kia reg GV74PPX I followed the car out of the car park and they made their way to the acorn retail park side but then changed direction and left the area heading towards Gatwick, no items was taken from next.</p>	

Commentary	Report Type: Crime
<p>23.01.2026 11:45:10</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called into pets at home this morning to see the manager as they have been scammed by fake £10 notes the 2 males and 1 female after review of the CCTV in store I did not recognise anyone, I said to the store to report this via 101 and to save the CCTV footage so the police can view if they come to the store, I also asked to send out a message to the other pets at home in case of them trying to refund for legit notes.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	

Commentary	Report Type: Graffiti
<p>23.01.2026 12:25:22</p> <p>Crawter's Brook Park</p> <p>whilst on a patrol of crawters brook on the second jetty is graffiti, pics sent to maintenance.</p>	
	


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Commentary	Report Type: Suspicious Behaviour
<p>23.01.2026 18:25:51 Locations County Oak Retail Park</p> <p>Details called to B&M as they had facial recognition ping 3 for black males and a black female all dressed in black. They attempted to steal by removing security tags on electrical but then became aware that they were being watched. They then paid for 1 item which they were previously trying to conceal. They then left the store and headed into TK max. I called "papa 1" on the store link airwave radios and they called back and met me at the county oak retail park and assisted me while the 4 youths in store after which they left and headed over towards the acorn retail park.</p>	

Commentary	Report Type: Parking / Street Cleanliness
<p>24.01.2026 11:20:14</p> <p>Kelvin Way</p> <p>Criminal or suspicious behaviour</p> <p>Engine oil located in places on floor.</p>	

Commentary	Report Type: Street Cleanliness
<p>25.01.2026 09:53:53</p> <p>County Oak Retail Park</p> <p>Litter display across car park at the above business location.</p>	

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Commentary	Report Type: Broken Signage
<p>25.01.2026 10:15:00</p> <p>Manor Royal Road</p> <p>Broken sign located at the above location (Crawters Brook roundabout)</p>	

Commentary	Report Type: Street Cleanliness
<p>25.01.2026 16:18:05</p> <p>Locations County Oak Retail Park Details Due to lack of staff, rubbish has been piling in places at the above business location. The individual who used to do it has quit the job.</p>	


Commentary	Report Type: Crime Intel
<p>28.01.2026 13:45:55 Details Whilst on foot patrol I spoke to two businesses at the Gatwick International Distribution Centre. They have been having major problems with fuel theft and vandalism on their vehicle fleet. (Haines). 3x fuel thefts in the last 4wks. They have also had also got cables cut on vehicles. Komfort has also suffered the same issue where a high volume of fuel was stolen over the Christmas period. Some, but not all, incidents were reported to the local police. Businesses are complaining about inadequate security fencing around the perimeter is not enough. I advised them to report all incidents to the police and to provide CCTV cameras to retain evidence.</p>	

Commentary	Report Type: Parking / Vulnerable Person
<p>29.01.2026 10:00:30 / Kelvin Lane</p> <p>Caravans or sleeping in vehicles People found dwelling inside vehicle at the above location mentioned.</p>	

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Commentary	Report Type: Broken Sign
<p>29.01.2026 10:11:50</p> <p>Manor Royal Road</p> <p>Broken signs</p> <p>Escalated Maintenance Team</p>	

Commentary	Report Type: Graffiti
<p>30.01.2026 11:24:14 / Woolborough Lane</p> <p>Graffiti</p>	

Commentary	Report Type: Crime
<p>31.01.2026 14:46:17 Locations Acorn Retail Park Type Suspicious Behaviour Details whilst on a patrol I was approached by the Loss Protection of TK MAX saying that two known thieves were in the area. I located them both walking over to the acorn side when they made eye contact with me and then changed their minds and proceeded to go towards the Langley Green area through the Metcalf way micro park I kept watching until they was out of site. I then warned all stores as they both are very prolific.</p>	